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U.S. PATENT DOCUMENTS

EXAMINER'S INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
/TN/		US 2001/ 0042227 A1	11/15/2001	Stephenson, et al.			
/TN/		US 2002/ 0049841 A1	4/25/2002	Johnson, et al.			

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES	TRANSLATION NO

OTHER DOCUMENTS

/TN/			Park, J-T. et al, 2001. *"Management of Service Level Agreements for Multimedia Internet Service Using a Utility Model"*, IEEE Communications Magazine; May 2001; pp 100-106.
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